

Lovelace Health Plan

Lovelace Health System, Inc. • Lovelace Insurance Company

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“At Lovelace Health Plan, our mission is to provide high-quality health coverage to our community at a price it can afford. To do this, we offer a broad range of health plans and programs, as well as coverage with a large network of contracted providers. We are committed to fostering relationships with our providers, members, brokers and community at large. We recognize that we demonstrate our commitment to these groups by designing exceptional products for them.”



Ben Slocum, CEO
Lovelace Health Plan

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COMMERCIAL HEALTH PLANS

Lovelace Commercial Health Plans provide health care coverage to employer groups with two or more employees. We provide HMO, PPO, High Deductible Health Plans, Self-Insured, Group SCI, and Dental and Vision products.

HMO

Lovelace Health Plan offers members a range of health care coverage for specialists, emergency services, urgent care and preventive care.

PPO

Members can choose their physicians or specialists—in or out-of network. Choose from plans that offer a variety of premiums and complimentary disease management and wellness programs designed to keep you healthy.

INDIVIDUAL PLAN

Lovelace iPlan provides coverage for New Mexico residents under 65, adults, children, families, self-employed, those between jobs, students or retirees not yet eligible for Medicare.

SELF INSURED PLANS

For employers who choose to self-fund their health plans, Lovelace Health Plan offers customized Administrative Services Only (ASO) options.

HIGH DEDUCTIBLE HEALTH PLANS

These plans offer the most affordable premiums with the options to open a Health Savings Account (HSA). High deductible plans are PPO products that are available with or without prescription drug coverage.

VISION AND DENTAL PRODUCTS

Through our partnerships with Vision Service Plans (VSP) and United Concordia, Inc., we are also able to provide vision and dental insurance to employer groups with two or more employees.

PREMIUM ASSISTANCE FOR KIDS (PAK)

This is a program available with financial support from the State of New Mexico to help pay for part of the cost of monthly premiums for qualified children enrolled in our iPlan.

lovelace community health plan

SALUD!

Our Medicaid Managed Care Program is offered through Lovelace Community Health Plan, also known as Lovelace Salud!. It provides qualifying New Mexicans with health coverage, preventive health services including well-child checks, health education, pre-natal visits, dental exams and member outreach and education. (Such services are funded in part by the state of New Mexico.)

STATE COVERAGE INSURANCE (SCI) PLAN

SCI is a unique Medicaid program that offers a comprehensive benefit package and low monthly premiums that are based on household income for qualifying adults between the ages of 19 and 64. The Lovelace SCI program offers an individual plan or enrollment through a participating employer group. (Waiting list may apply.)

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OVERVIEW

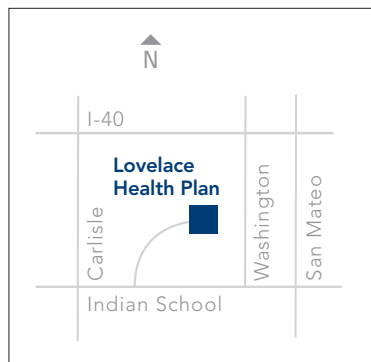
- Total Membership - over 213,000 members¹
- No referrals needed to see a Specialist
- Statewide Network of more than 8,000 health care providers, including providers in bordering states²
- Statewide Hospitals
- One of New Mexico's oldest and largest employers³

¹ Source: Lovelace Health plan internal membership report, generated January 2011.

² Varies by product line. Provider count 8,347 for PPO product line as of November 2010, Provider count 8,744 for HMO as of November 2010.

³ Source: New Mexico Business Weekly; dated December 25-31, 2009.

where to find us



lovelace senior plan (hmo/hmo-pos)

MEDICARE ADVANTAGE PLAN WITH PART D PRESCRIPTION DRUG BENEFITS FOR MEDICARE BENEFICIARIES

A Medicare Advantage plan provides all Medicare covered services, in addition to benefits over and above what Medicare offers. Lovelace Senior Plan HMO offers a comprehensive network of providers. Lovelace Senior Plan HMO-POS provides members with the opportunity to access providers/services out-of-network at slightly higher cost sharing. Lovelace Senior Plan is available to employer groups statewide. (Lovelace Senior Plan is a Medicare Advantage Plan with a Medicare contract).

health education & wellness programs*

HEALTHY STEPS

Healthy Steps is a group of specialized added value programs created by Lovelace Health Plan to promote better overall health for our members. Some of these programs include: S.T.O.P., Baby Love, Healthy Trails, Healthy Weight, Healthy Steps Coaching, and LifePoints.

STOP TOBACCO FOR OPTIMAL PREVENTION (S.T.O.P.)

The S.T.O.P. Program offers individualized phone counseling sessions at no cost to you. A registered nurse helps you set up a personalized quit plan and supports you every step of the way. Medicine to help with the cravings may also be available.

BABY LOVE

Baby Love is a no-cost maternity program available to members from the beginning of their pregnancy through the first 6 weeks of the newborn's life. Pregnancy information is mailed to your home. Our Baby Love Line is open 24 hours a day to answer your questions.

HEALTHY TRAILS

Healthy Trails is a health education and exam program designed to help New Mexico's kids grow up healthy. It follows your child's growth and development from birth through age 18.

HEALTHY WEIGHT

The Healthy Weight program is a 10-week telephonic counseling program that focuses on lifestyle change. It is designed to help people develop the knowledge and skills needed to achieve and maintain a healthy weight.

HEALTHY STEPS COACHING

Our personal health coaches can help you when you are confronted with decisions about treatment options for certain conditions. They will also provide disease management coaching services for you if you have a chronic condition like diabetes, asthma, heart disease or lung disease. Our Healthy Steps coaches are available 24/7 to provide you with health information and support for all your health care needs.

LIFEPOINTS

This program is designed to promote health-enhancing activities ranging from visiting the dentist to reducing body weight. Participants receive LifePoints for each activity. Participants will have the opportunity to receive incentives for reaching various point levels.

*Programs available vary by product line.